



## **Oak Bay Golf Club COVID-19 Rules & Regulations Phase 3 as of July 16, 2021**

The Oak Bay Golf Club is excited to welcome you all back this year. In order to respect the specific constraints related to the novel coronavirus (COVID-19), the Oak Bay Golf Club COVID-19 Rules & Regulations have been prepared to protect our players and staff.

We appreciate your patience and cooperation in advance.

### **PROTECTING YOURSELF AND OTHERS**

- Stay home if:
  - You are feeling unwell,
  - You have traveled outside Canada within the past 14 days,
  - You have a new or worsening cough or fever,
  - You have been advised by a medical professional to self-isolate.
- Stay home if feeling unwell or if you have traveled outside Canada recently.
- Avoid contact with people who are sick.
- Practice respiratory etiquette, including coughing and sneezing into your arm. Dispose of tissues immediately into trash receptacles.
- Please make use of hand sanitizer stations readily available throughout the entrance, exit points as well as the pro shop.

### **PRACTICE SAFE PHYSICAL DISTANCING**

- Practice physical distancing by staying a minimum of two (2) meters away from other people at all times.
- Keep no less than ½ a hole between your group, the group ahead, and the group behind to avoid congestion on tees or around greens.
- Maintain a safe distance while handling golf clubs, food and making transactions.
- Observe floor markings and barriers to maintain proper traffic flow and physical distancing between players, especially where line-ups can form.
- Obey all directives from Oak Bay management and staff. Staff will be monitoring safe physical distancing in congested areas like entrances, exits, bag drop off area and pro shop.

### **BOOKING TEE TIMES**

- Tee times are adjusted to ten (10) minute intervals to assist in safe social distancing
- All players must have a tee time. No walk-on players will be permitted.
- Please book tee times online or by calling ahead of time. Pre-paid green fee times will be offered to minimize touch points within the pro shop.
- Pre-pay where possible. Cash will not be accepted.
- Credit cards are required for all bookings.
- Credit card will be charged the full rate of the original booking for any cancellations made inside of 48 hours and for any no shows on day of play.
- If green fees need to be paid at the pro shop 'tap' credit and debit card payments will be available to reduce contact. There will not be more than two people allowed into the pro shop at any time to ensure proper social distancing.
- All player names must be provided prior to your round. If your name is not on the list, you will not be granted access to the facility. If you need to change your groups, please call the golf shop at 705-538-0893.

### **ARRIVAL- PROPERTY ACCESS**

- All Players are responsible to complete a COVID-19 self-assessment prior to arrival. Please use the link provided: <https://covid-19.ontario.ca/self-assessment/>
- All players must wear a mask during any interaction with a staff member.
- All clubhouse areas are accessible up to a maximum capacity of 50% and all physical distancing protocols must be followed.
- If you are late and the rest of your group is already started, you will have to walk/drive out and meet your group. If the entire group is late, the tee time will be lost.

### **PRO SHOP ACCESS**

- You may check in at the pro shop if you have not pre-paid.
- Retail sales are available.
- Please ensure you maintain proper distancing when you are in the pro shop.
- When you arrive, you will be greeted by staff and be reminded of Oak Bay Golf's COVID-19 Rules & Regulations.
- Masks are mandatory in any indoor public spaces as per Simcoe Muskoka Health Unit
- If you are arriving in your allotted time and dropping off your clubs before parking, please follow the staff's directions. Players will be directed to their golf cart then to the tee for their starting time. Players will be required to handle their own golf clubs and place them on the golf cart. Staff will not handle the golf clubs.

### **FACILITY, GOLF CART AND PUSH CART MODIFICATIONS**

- Washrooms will be accessible.
- The locker rooms are available.
- Push carts will be disinfected and made available.
- All persons driving or riding on the vehicle are not required to wear masks.
- Player's requesting to ride alone in a cart will be subject to a \$20 surcharge.
- Please be ensured all carts will be washed, fully disinfected, and sanitized between each use. Please keep your cart as clean as possible during use.
- GPS screens have been disinfected and should not be wiped again by players.
- Staff will not be helping move clubs to or from any player's vehicle.

### **ON COURSE MODIFICATIONS**

- On course washrooms are available.
- The pin can be removed and all ball retrieval modifications are removed.
- Bunker rakes are now on the course.
- As a courtesy to the players behind you please rake all sand traps after you have played from them.
- The putting green is available and all players should maintain proper physical distancing when using the area.

### **FOOD & BEVERAGE MODIFICATIONS**

- Take-out will remain available from the clubhouse restaurant.
- The restaurant patio is available
- The restaurant is now open for indoor dining.
- There is no limit to the number of people that can be seated at a table.
- A beverage cart will be available. Please respect social distancing while completing purchases from the beverage cart.

### **REFUND POLICY**

- All prepaid tee times are non-refundable. We will offer rain checks if players are unable to play at the time they booked for. This includes when players are having flu-like symptoms and are not able to come to Oak Bay.

Thank you again for your cooperation. Please do not hesitate to provide any comments or suggestions you may have.