



Oak Bay Golf Club COVID-19 Rules & Regulations

The Oak Bay Golf Club is excited to welcome you all back this year. In order to respect the specific constraints related to the novel coronavirus (COVID-19), the Oak Bay Golf Club COVID-19 Rules & Regulations have been prepared to protect our players and staff.

We appreciate your patience and cooperation in advance.

PROTECTING YOURSELF AND OTHERS

- Stay home if:
 - You are feeling unwell,
 - You have traveled outside Canada within the past 14 days,
 - You have a new or worsening cough or fever,
 - You have been advised by a medical professional to self-isolate.
- Stay home if feeling unwell or if you have traveled outside Canada recently.
- Avoid contact with people who are sick.
- Practice respiratory etiquette, including coughing and sneezing into your arm. Dispose of tissues immediately into trash receptacles.
- Please make use of hand sanitizer stations readily available throughout the entrance, exit points as well as the pro shop.

PRACTICE SAFE PHYSICAL DISTANCING

- Practice physical distancing by staying a minimum of two (2) meters away from other people at all times.
- Keep no less than ½ a hole between your group, the group ahead, and the group behind to avoid congestion on tees or around greens.
- Maintain a safe distance while handling golf clubs, food and making transactions.
- Observe floor markings and barriers to maintain proper traffic flow and physical distancing between players, especially where line-ups can form.
- Observe the limit to the number of people allowed in the same area will be imposed.
- Obey all directives from Oak Bay management and staff. Staff will be monitoring safe physical distancing in congested areas like entrances, exits, bag drop off area and pro shop.

BOOKING TEE TIMES

- Tee times are adjusted to ten (10) minute intervals to assist in safe social distancing

- All players must have a tee time. No walk-on players will be permitted.
- Please book tee times online or by calling ahead of time. Pre-paid green fee times will be offered to minimize touch points within the pro shop.
- Pre-pay where possible. Cash will not be accepted.
- Credit cards are required for all bookings.
- Credit card will be charged the full rate of the original booking for any cancellations made inside of 48 hours and for any no shows on day of play.
- If green fees need to be paid at the pro shop 'tap' credit and debit card payments will be available to reduce contact. There will not be more than two people allowed into the pro shop at any time to ensure proper social distancing.
- All player names must be provided prior to your round. If you name is not on the list, you will not be granted access to the facility. If you need to change your groups, please call the golf shop at 705-538-0893.

ARRIVAL- PROPERTY ACCESS

- Access to the property is limited to 20 minutes before your designated tee time. Players that arrive more than 20 minutes before their designated tee time will not be expected to wait in the parking lot. All Players are responsible to complete a COVID-19 self-assessment prior to arrival. Please use the link provided: <https://covid-19.ontario.ca/self-assessment/>
- Players must leave the property immediately and no longer than 15 minutes after you exit the last hole or immediately after you have picked up your take-out restaurant food.
- If you are late and the rest of your group is already started, you will have to walk/drive out and meet your group. If the entire group is late, the tee time will be lost.

PRO SHOP ACCESS- 10 MINS BEFORE YOUR TEE TIME

- There is currently no access to the pro shop for any retail purchases. All retail must be curbside pickup only based on Provincial protocols.
- You may come in to check in if you have not pre-paid but no more than 10 minutes before your start time and there is a maximum of 2 persons in the pro shop at any time.
- Payments can be made via cards only from outside.
- When you arrive, you will be greeted by staff and be reminded of Oak Bay Golf's COVID-19 Rules & Regulations.
- Masks are mandatory in any indoor public spaces as per Simcoe Muskoka Health Unit
- If you are arriving in your allotted time and dropping off your clubs before parking, please follow the staff's directions. Players will be directed to their golf cart then to the tee for their starting time. Players will be required to handle their own golf clubs and place them on the golf cart. Staff will not handle the golf clubs.

FACILITY, GOLF CART AND PUSH CART MODIFICATIONS

- Washrooms will be accessible.
- The locker rooms will not be available.
- Push carts will be disinfected and made available.
- All persons driving or riding on the vehicle, who are members of the same household, are not required to wear masks.
- Two people driving or riding together on the vehicle who are not from the same household are required to wear a mask.
- Further to this, a solo rider is therefore also not required to wear a mask.
- Player's requesting to ride alone in a cart will be subject to a \$20 surcharge.
- These directions on masks supersede any previous direction on cart dividers. Use of a divider is not required, and does not negate the need for masks for two or more riders in the same cart from different households.
- Please be ensured all carts will be washed, fully disinfected, and sanitized between each use. Please keep your cart as clean as possible during use.
- GPS screens have been disinfected and should not be wiped again by players.
- Staff will not be helping move clubs to or from any player's vehicle.

ON COURSE MODIFICATIONS

- On course washrooms are available.
- The pin must remain in the cup at all times, absolutely no touching of any flag stick. Cups will be modified to reduce surface contamination.
- There will be no ball washers on the course.
- There will be no bunker rakes (please feel free to improve your lie)
- As a courtesy to the players behind you please try to smooth out the sand with your foot.
- The putting green has been made available with modified pins. Please do not touch or remove the pins. (Use will be limited to the next group to tee off to ensure social distancing protocol)

DEPARTURE

- Promptly return your cart to the identified drop-off area after your round
- Please clean the cart of all your belongings and any garbage
- In order to avoid potential social gatherings, we ask that you depart immediately following your round of golf.

FOOD & BEVERAGE MODIFICATIONS

- Take-out will remain available from the clubhouse restaurant.
- A beverage cart will be available. Please respect social distancing while completing purchases from the beverage cart.

REFUND POLICY

- All prepaid tee times are non-refundable. We will offer rain checks if players are unable to play at the time they booked for. This includes when players are having flu-like symptoms and are not able to come to Oak Bay.

Thank you again for your cooperation. Please do not hesitate to provide any comments or suggestions you may have.